



Nordson MEDICAL  
805 West 71<sup>st</sup> Street  
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+1.970.267.5200  
nordsonmedical.com

DATE: May 15, 2025  
SUBJECT: Value Plastics Inc. dba Nordson MEDICAL – Change Notification Policy  
DOCUMENT #: 1047273, Rev C

Dear Valued Customer,

Value Plastics Inc. dba Nordson MEDICAL’s policy is to notify customers of changes related to a product’s form, fit, function, or specification.

Customers who have purchased an affected standard part directly from Nordson MEDICAL within the previous 24 months are notified by email of the proposed change. No action by the customer is required to receive the email notifications regarding affected products purchased directly from Nordson MEDICAL.

Changes are also posted on the Nordson MEDICAL website:

<https://www.nordsonmedical.com/Components-and-Technologies/Fluid-Management-Components/Support/Product-Change-Notifications/>

We endeavor to communicate proposed changes according to our change notification timeline guidelines. Sometimes shorter notification times are unavoidable, and we ask for your understanding in such cases.

Change Level	Notification Guidelines
Level 0	Not Required
Level 1	90 days
Level 2	180 days
Level 3	360 days
Emergency	Immediate Change

**Change Level Justification:**  
*Level 0: no impact to fit, form, function, or other notifiable requirements.*  
*Level 1: minor change to fit or form on a non-functional area.*  
*Level 2: change to supplier, change to fit or form on a functional area*  
*Level 3: Material Change, Facility Change*

Nordson MEDICAL’s products are our proprietary designs with which we serve many diverse customers and markets. Therefore, we will not withhold changes to catalog parts pending customer approval. Please note that configured product changes are managed on a case-by-case basis, and in general, must be approved by the individual customer prior to implementation.

In the event that any change we propose causes you concern, we will work closely with you to minimize or alleviate any negative impact.



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The table below shows various common change scenarios that would or would not generate notification.

Change	Notification Required	Customer Approval Required	If not, justification...
Change affecting form, fit, function, or specification. (configured SKU)	X	X	
Change affecting form, fit, function, or specification. (catalog SKU)	X		
Manufacturing site change (configured SKU)	X	X	
Manufacturing site change (catalog SKU)	X		
Raw material change (configured SKU)	X	X	
Raw material change (catalog SKU)	X		
New tool for existing SKU			No change to specification
Mold repairs or replacement parts not affecting specification			Repairs for damaged/worn components, no change to specification
Adding draft to surfaces, plating surfaces, polishing surface, adding venting, tool cleaning			Regular maintenance, no change to specification
Discontinuation of product with 0 units sold in the last 24 months			Outside of notification window
Discontinuation of products with >0 units sold in the last 24 months	X		
Other process or product changes that do not impact form, fit, function, or specification			No change to specification



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Thank you for your interest in our products.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Benton".

**Brian Benton**  
Quality Manager  
Nordson Medical



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